



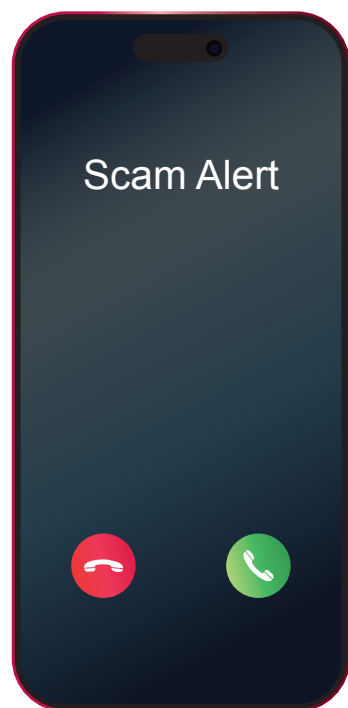
DIGITAL SCAM AWARENESS & PREVENTION

NCIS is warning service members across the fleet about two primary trends resulting in major financial losses to the victims.

Parking Lot Scam

Criminals coercing Sailors into “returning” excess funds unto the criminals.

- Never give a stranger access to your device;
- Be wary of relying on digital transactions with unknown third parties.



Fraud Department Scam

Criminals spoofing banking institution fraud department phone numbers, eliciting personal information and access to Sailor's accounts.

- “Trust but verify” directly with your bank’s fraud department.
- Verify there is a fraud alert on your account via mobile application or web browser.
- Hang up and contact the fraud department number listed on the back of your card, or messaging through mobile application.
- Know the two-step authentication your bank uses to verify it’s you (one-time passcode via text or email).
- Never give information for another institution’s accounts.



REPORTING IS ANONYMOUS

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